
What is a Patient-Centered Medical Home?

The health care system can be confusing. Many people visit a lot of doctors and feel lost in the system. The medical home team will listen to your questions and help you find your way through the system.

Patient-centered is a way of saying that you, the patient, are the most important person in the health care system. You are at the center of your health.

A medical home is an approach to providing total health care. With your medical home, you will join a team that includes health professionals, trusted friends or family members (if you wish), and—most importantly—you.

Your medical home can help you:

- ◆ Get to know your team.
- ◆ Work with other medical experts if needed.
- ◆ Track your health information using computers and electronic records.
- ◆ Reach your team when needed.

CALL OR VISIT US TODAY!



564 Niagara Street, Buffalo, NY 14201

716-882-0366

DOWNLOAD OUR MOBILE APP

Three smartphones are shown, each displaying a different screen of the Urban Family Practice mobile app. The screens show the app's logo, a list of services, and a contact form.

Available on the **App Store** Available on the **Android** App Store

Take Us With You!

URBAN FAMILY PRACTICE

Your Patient Centered Medical Home



Tel: 716-882-0366

Web: www.urbanfamilypractice.com

Welcome to you Urban Family Practice

Dr. Raul Vazquez M.D. and his entire staff and consulting specialists welcome you and your family to our facility. We are devoted to improving your total health and well-being in a friendly, bilingual, comfortable, private setting.



APPOINTMENTS

We see all patients on an appointment basis & ask that you call in advance so that we may reserve time for you. We try to see all patients on time, and request that you extend the same courtesy to us. If you can not keep an appointment, notify us immediately. Please try to give us 24 hours notice so that this time may be given to another patient.

You will be required to re-schedule your appointment if you are more than 20 minutes late. (There will be a \$10.00 fee for any missed appointments.)

OFFICE HOURS

Available Evenings & Weekends

Our regular office hours are Monday thru Friday, 8am - 5pm. Routine calls and questions regarding appointments, billing, referrals, labs, and X-rays will also be taken during these hours.

However, there is always a provider on call to help you 24 hours per day. Just call our office at (716) 882-0366.

Please Note: For Life Threatening Emergencies, contact 911 immediately.

Depending on your individual Medical Insurance, you may be required to contact our office prior to any Non-Life Threatening Emergency Room visit



OUR SERVICES

Primary Care Services ensures complete treatment and the best possible equipment available, right on our own premise. This includes, diagnostic testing, labs, x-rays, vaccinations, EKGs, pre-operative testing, etc.

Patient Portal allows patients to assess their medical information online.

Courtesy Van helping with transportation needs.

Laser Treatment for unwanted hair removal, skin rejuvenation and blemish & shaving bump reductions.

Health Tutorials are available online for patient education.

WE ACCEPT MOST MAJOR INSURANCE PLANS. ALL CO-PAYS ARE DUE AT THE TIME OF SERVICE.